wante art PRINTED: 02/24/200 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVE CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-039 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE C (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 295079 02/12/2009 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE **EVERGREEN MOUNTAINVIEW HEALTH CARSON CITY, NV 89701** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID iD (X5) EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX COMPLETION REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG **DEFICIENCY**) F 000 INITIAL COMMENTS F 000 Submission and execution of this This Statement of Deficiencies was generated as plan of correction does not constitute a result of the annual Medicare recertification admission of, or agreement with the survey conducted at your facility on 2/9/09 through 2/12/09. statement of deficiencies. This plan of correction is prepared because it is The census at the time of the survey was 126. required by federal and state The sample size was 30 and included three regulations. closed records. RECEIVED The findings and conclusions of any investigation by the Health Division shall not be construed as MAR # 6 2009 prohibiting any criminal or civil investigation. actions or other claims for relief that may be AUREAU OF LICENSUKE available to any party under applicable federal. GARSON CITY, NEVADA state, or local laws.

The following regulatory deficiencies were identified:

F 222 483.13(a) CHEMICAL RESTRAINTS SS=B

The resident has the right to be free from any chemical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms.

This REQUIREMENT is not met as evidenced by:

Based on record review, staff interview and policy review, the facility failed to ensure that the resident or their legal representative made an informed choice about the risks and benefits of chemical restraints for 6 of 30 residents (#1, #2, #3, #11, #17, and #20).

Findings include:

Review of the facility's Psychotropic Medications

F222

F 222

Consents for psychotropic medication will be obtained for resident #1, #2, #11, #17, and #20.

Any resident with orders for psychotropic medication may be affected by this practice.

Within 24 hours of admission the admitting nurse will obtain verbal consent for any psychotropic medication from the patient or responsible party. If necessary, a hard copy will be faxed or mailed to the responsible party in order to get a signed consent.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITL

46) DATE

Executive Director

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

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CENTE	RS FOR MEDICARI	E & MEDICAID SERVICES			OMB NO	O. 0938-039
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) ML A. BUIL	JLTIPLE CONSTRUCTION DING	(X3) DATE SURVEY COMPLETED		
		295079	B. WIN	G	02/	12/2009
	PROVIDER OR SUPPLIER REEN MOUNTAINVIE	W HEALTH		STREET ADDRESS, CITY, STATE, ZIP C 201 KOONTZ LANE CARSON CITY, NV 89701	ODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE
	antidepressant, an medications were imedications. The evaluations and on An interview with the (MDS) Coordinator confirmed that it was procedure to obtain medications. Resident #1 was an 11/8/08, with diagnous dementia, history opulmonary disease Medication orders in antianxiety medication orders in antianxiety medication needed for increase. Review of Resident Administration Recand Ativan had been November 2008, the and one time in Jarmedical record failed consent forms for the SW, and the MR Resident #1 did not and Ativan. Resident #2 was ad 8/18/08, with diagnoted.	tre revealed that antipsychotic, tianxiety and sedative/hypnotic dentified as psychotropic procedures included behavior going behavior monitoring. The facility's Minimum Data Set and a social worker, as the facility's policy and a consents for psychotropic dmitted to the facility on oses including Alzheimer's f chronic obstructive and stage III left lung cancer. Included the psychotropic and tions of Haldol 0.5 milligrams be given with Ativan 0.5 mg as ed agitation and anxiety.	F 2	Medical records will do 72 hours of admission to consents have been signe consent found to be unsigned brought to the attention of Services in order to follow the family and obtain the signatures. Reports will quarterly to the QA commany consents found unsigned any consents found unsigned by the property of the QA commany consents found unsigned by the property of the QA commany consents found unsigned by the property of the p	ensure that ed. Any gned will be of Social ow up with enecessary be made mittee of	3/26/

mental disorder and depression psychosis.

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CENTERS FOR MEDICARE & MEDICAID SERVICES			<u> </u>		OMB NO. 0938-03	
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTII A BUILDIN	PLE CONSTRUCTION G	(X3) DATE COMPI	SURVEY LETED
		295079	B WING_		02/	12/2009
	ROVIDER OR SUPPLIER	W HEALTH	21	REET ADDRESS, CITY, STATE, ZIP C 01 KOONTZ LANE CARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	ON SHOULD BE E APPROPRIATE	(X5) COMPLETIO DATE
F 222	Continued From pa	age 2	F 222			
	Medication orders included Ativan, an antianxiety agent, 0.5 mg three times a day as needed for agitation.					
Res 6/1 seiz con		t #2's medical record failed to a consent for the Ativan.				
	An interview on 2/11/09, with two licensed practical nurses (LPN) confirmed that Resident #2's medical record did not have evidence of a consent for the Ativan. The Medical Records Coordinator #1 also confirmed that there was not a consent for the Ativan in the medical record.		3			e .
	6/11/08 with diagnoseizure disorder an orders included the	admitted to the facility on oneses of Alzheimer's disease, of thyroid disease. Medication antianxiety agent Ativan 0.5 sedtime for nervousness.	12			
		t #11's medical record failed to a consent for the Ativan.				
		n LPN confirmed that Resident that have a consent for the				
	Resident #17 was admitted to the facility on 10/23/08, with diagnoses of closed head injury, history of alcoholism, psychosis, hallucinations, altered mental status, and dementia. Medications included the psychotropic and antianxiety medications of Ativan 0.5 mg which was to be given with Haldol 0.5 mg every four hours as needed for anxiety/agitation. Review of Resident #17's medical records failed to reveal evidence of a consent for the Ativan and					

Haldol. Review of the record revealed that

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		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		295079	B. WIA	G		02/	12/2009
= .	PROVIDER OR SUPPLIER	V HEALTH	•	STREET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE			
				CAI	RSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 222	Continued From pa	ige 3	F2	222			
	behavior monitoring policy was not bein	g as outlined in the facility g completed.					
	SW confirmed that completed and that	2/12/09, an interview with the behavior monitoring was not there were no consents for dol for Resident #17.					
	6/23/08, with diagnostic dysphagia, and hist accident. Medication	admitted to the facility on coses of dementia, renal failure, tory of a cerebrovascular ons included Ativan 1.0 mg to by for agitation and as needed or anger/outbursts.					
	reveal evidence of	#20's medical record failed to a consent for the Ativan. The there was no consent for the		ļ			
	8/20/07, with diagno	Imitted to the facility on oses that included senile er's disease, and dementia					82
ži	revealed an order w Depakote 250 millig order for a psychiat 12/1/08 for "yelling of	cian's orders for Resident #3 rritten on 11/21/08 for grams (mg) for "hitting." An ric consult was written on out, cursing, and pushing dent had received Depakote 1/21/08.					
	reveal a consent for SW confirmed that to Depakote. She state policy to obtain cons	ents for Resident #3 failed to Depakote. Interview with a there was no consent for the ed that it was the facility sent for psychotropic beginning the medication.					

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CENTE	RS FOR MEDICARE	8 MEDICAID SERVICES				OMB NO. 0938-03	
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BUI		PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		295079	B WIN	IG_		02/1	12/2009
	PROVIDER OR SUPPLIER	W HEALTH		20	REET ADDRESS, CITY, STATE, ZIP CODE 01 KOONTZ LANE		212003
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	×	PROVIDER'S PLAN OF CORREC' (EACH CORRECTIVE ACTION SHO' CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETIO DATE
F 258 SS=B	The facility must precomfortable sound This REQUIREMENT by: Based on interview failed to maintain of Findings include: On 2/10/09 at 2:30 conducted. Four reexcessive noise duraround 2:00 AM. To Those barrels! The noise. Have you here with the ice makes so me to do that at 2:00 All on either the 100 has located outside the On 2/11/09 at 2:45 interviewed. She stivery noisy. She sainterviewed.	and observation the facility omfortable sound levels. PM, a group interview was esidents complained of ring the night, especially he comments were: e wheels make so much eard them?" water pitchers, the ice scoop in such noise. Why do they have M?" The four residents lived all or the 200 hall rooms			Any resident in a room where linen and trash barrels pass by be affected by this. Also, any resident who receives ice wat be affected by this. The linen barrels will be examand any defective wheels will replaced, and any wheels that to be excessively loud will be. The time designated for passifice will be changed to be done 9pm, as to not disturb the resistle ping hours. Maintenance will be in charge evaluating the linen and trash. CNAs will be in-serviced on the time for passing ice.	er may mined be seem oiled. mg of by dents cof barrels.	
	to be around 2:00 A sleeps with her door awakened by the no On 2/10/09 at 8:15 f Two certified nursing	M. She stated that she r closed, but that she is still			We will monitor the effective through resident council by ch in with them monthly to ensur noise levels are acceptable to	ecking te the	3/24/

be noisy.

hall. The wheels on the barrels were observed to

F 281 483 20(k)(3)(i) COMPREHENSIVE CARE PLANS

F 281

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CENTER	<u>RS FOR MEDICARI</u>	E & MEDICAID SERVICES			OMB NO. 0938-03			
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTI A. BUILDIN	PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED			
		295079	B. WING _		02/12/2009			
	ROVIDER OR SUPPLIER	W HEALTH	STREET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE CARSON CITY, NV 89701					
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE COMPLETE			
F 281 SS=D	Continued From pa	age 5	F 281	F281				
		ded or arranged by the facility ional standards of quality.		The medication for reside available now and the RN that resident was in-service	I treating			
	by:	NT is not met as evidenced		timely assessments as wellocating medication in the				
	review, the facility	ion, interview and policy failed to meet the medication t needs for 2 of 30 residents.		Emergency Supply if not on the medication cart.				
	Findings include:	į.		The medication for reside been ordered and is availa				
	7/2/08, with diagno congestive heart fa	admitted to the facility on sis including panic disorder, illure, hypertension, depressive ad chronic obstructive	10	RN who realized the medinot available was in-service necessity to relay such infect to the next shift so they caup and ensure the medicat	cation was ced on the ormation n follow-			
	pass, Resident #12	AM, during the medication tapproached the registered est a breathing treatment for		given when it arrives from pharmacy.	the			
	would bring the trea shortly. At 9:30 AM scheduled medicat medication cart sta	eath. The RN stated that she atment to the resident's room I, the RN discovered the ion was not available in the ting "we must have run out" ident's room to inform her. On		Any resident needing to be or needing a medication th unavailable has the potentiaffected by this practice.	at is			
	arrival to the reside the resident was sit nebulizer in her har treatment. The RN the medication was	nt's room it was observed that ting in her wheelchair with her and waiting for her breathing explained to the resident that not available and that she in." The RN then left the		Licensed Nurses will be in and random audits of the M be done by the DON or her to ensure that any ordered medication is available in a manner.	IARs will designee,			

RN #2 did not assess Resident #12 for dyspnea (shortness of breath) per professional standards

CENTER	AS FOR MEDICARE	E & MEDICAID SERVICES				ONB M	<u>0. 0938-039</u>
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		295079	B. WIN	.G		02	/12/2009
	PROVIDER OR SUPPLIER REEN MOUNTAINVIEV	W HEALTH		20	IEET ADDRESS, CITY, STATE, ZIP CODE 01 KOONTZ LANE CARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	IX	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	OULD BE	(X5) COMPLETION DATE
F 281	Continued From pa	-	F:	281			92
	RN was unable to k (DON) for guidance the Advanced Pract stated she would ca	to locate the medication. The locate the Director of Nurses e and received assistance from ctice Nurse (APN). The APN all the physician to get an order nedication that could be given nediately.		3	Any medications found not available, will be ordered an discussed by the QA commit	nd	3/24/
	At 9:45 AM the phys the RN had not bee #12's respiratory sta		W.				
	the medication woul "SureMed" which wa certain medications licensed practical nu medication from the the breathing treatm AM, one hour after t medication for her re An interview was co 2/10/09 at 10:30 AM have stayed with Re respiratory status an locating the medicat Resident #14 was as 9/17/08, with a diagr	onducted with the RN on M. She stated that she should esident #12 and assessed her and called for assistance with attion.					
! !	hemiparesis, acute of dysphagia with gastr and hypertension. Record review reveator a Duragesic Patchours. Review of the	d mentation and mild right dehydration, severe ric tube, diabetes mellitus, aled Resident #14 had a order to 12 micrograms every 72 re Medication Administration aled the medication was					

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		295079	B, WII	4G		02	/12/2009
	PROVIDER OR SUPPLIER	W HEALTH	** 	20	EET ADDRESS, CITY, STATE, ZIP CODE 1 KOONTZ LANE ARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 281	unavailable on 2/1 administration time as "not given" on the record reveale and the medication pharmacy that day Review of the nare medication was record.	1/09 at the 8:00 AM a. The medication was circled the MAR due to unavailability. The the physician was notified to was ordered from the cotic count sheet revealed the deived the afternoon of	F	281			
	2/11/09. Review on nursing shifts (8 hot that the medication On 2/12/09 at 11:0 conducted with an medication was rec2/11/09, but was numbered with the 2/12/08. She state shift did not report during her shift, the of knowing that. Si	f the MAR revealed three purs each) had failed to identify a was available and not given. O AM, an interview was RN. She stated the ceived in the afternoon on ever given to Resident #14. The DON was conducted on d that, if the nurse going off a medication was unavailable e oncoming nurse has no way the stated "the nurse should information on in report."	32				
F 312 SS=D	A resident who is u daily living receives maintain good nutri and oral hygiene. This REQUIREMENT by Based on observation review, the facility factivities of daily living activities of daily living activities.	vitalism of the political vitalism of the necessary services to the necessary services to tion, grooming, and personal vitalism of the necessary and chart called to provide the necessary and for personal hygiene needs aralysis and contractures for 3	F3	112	F312 The fingernails have been tri for resident #6, #26, and #27 Any resident with contractur the potential to be affected by practice.	es has	

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		& MEDICAID SERVICES				M APPROVED D. 0938-0391
STATEMENT	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD		(X3) DATE S	SURVEY
		295079	B. WING	<u> </u>	02/	12/2009
	ERGREEN MOUNTAINVIEW HEALTH SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Tag Tag Tag Continued From page 8 of 30 residents (#6, #26 and #27). Findings include: Resident #6 was admitted to the facility on 1/14/08, with diagnoses which included cerebral vascular accident with dysphagia and left sided paralysis, depression, peripheral vascular disease and morbid obesity. Resident #6 was alert and oriented and able to make her own choices and her needs known.		ID PREFIX TAG	PROVIDER'S PLAN OF COINCESS-REFERENCED TO THE DEFICIENCY)	RRECTION SHOULD BE	(X5) COMPLETION DATE
	of 30 residents (#6, Findings include: Resident #6 was ad 1/14/08, with diagnovascular accident w paralysis, depression and morbid obesity. Oriented and able to her needs known. On 2/10/09 at 2:00 liskin assessment by a certified nursing a conducted. The resided matched and sevenot assess the reside to her attention by the of the contracted leffingernails were 1/2 dig into the skin on the skin on the palm was amount of foul smell #6 stated it was pair even a small amount understood the need on 2/10/09 at 3:00 Figure 1/2/10/10/10/10/10/10/10/10/10/10/10/10/10/	dmitted to the facility on coses which included cerebral with dysphagia and left sided on, peripheral vascular disease. Resident #6 was alert and or make her own choices and PM, an observation of a full or a registered nurse (RN) and essistant (CNA) was ident's left hand was rerely contracted. The RN did dent's hand until it was brought the surveyor. The assessment of the palm of the hand. The iss macerated with a large ling white exudate. Resident inful to have the hand opened int, but was compliant and differ the the assessment. PM, an interview was RN. She stated Resident #6 et us touch her left hand	F 31	Nursing staff will be in-set the need to maintain the geneeds of all of our patient especially the nail care for contractures. The DON or her designed random audits to ensure this getting done. Any defining practice will be brought to attention of the QA commutation further review.	grooming ts, or those with e will do his practice cient o the	3/24/
	Review of the Minim	um Data Set revealed under				

activities of daily living (Self Performance) revealed that Resident #6 was totally dependent for personal hygiene needs. A care plan indicating assistance with activities of daily living could not

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STATEMENT O AND PLAN OF		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A BUILDING			(X3) DATE SURVEY COMPLETED		
	295079		B. WING		02/12/2009			
NAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH				STREET ADDRESS, CITY, STATE, Z 201 KOONTZ LANE CARSON CITY, NV 89701	IP CODE			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		CTION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE		
F 312 C	Continued From p	age 9	F 3	312		•		

be located in the medical record.
Resident #26 was admitted to the facility on 7/8/02 with diagnoses including diabetes, joint contracture and dysphagia. Her MDS dated 1/10/09, revealed that she had severe cognitive impairment and was totally dependent on staff for her grooming needs.

On 2/12/09 at approximately 11:00 AM, Resident #26 was observed sitting in the hallway of the 100 unit. The resident's hands were contracted and her fingernails were long approximately 1/2 inch in length. Her fingernails, with the exception of her thumbs, dug into the palms of her hands. The nails on both her thumbs and index fingers were jagged.

On 2/12/09, an RN was interviewed. She reported that the CNAs were supposed to cut the residents' nails on their shower day. She agreed that Resident #26's nails were long, jagged and in need of trimming. The nurse trimmed the resident's nails.

Resident #27 was admitted to the facility on 4/26/02, with diagnoses including vascular dementia, congestive heart failure and joint contracture. Her MDS dated 12/29/09, revealed she had severe cognitive impairment and was totally dependent on staff for grooming needs.

On 2/12/09 at approximately 10:45 AM, Resident #27 was observed in her room. Both of her hands were contracted. Her nails on both of her hands were long approximately 1/4 inch in length. Her fingernails, with the exception of her thumbs, dug into her palms. Her right index finger nail was jagged.

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STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A BUILD	TIPLE CONSTRUCTION	(X3) DATE S	(X3) DATE SURVEY COMPLETED	
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	ROVIDER OR SUPPLIER	W HEALTH	s	TREET ADDRESS, CITY, STATE, ZI 201 KOONTZ LANE CARSON CITY, NV 89701	IP CODE		
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F 312	reported that Reside to be cut on shower esident's nails and The DON was asked addressing nail carprior to the conclusion.	A was interviewed. She lent #27's nails were supposed or days. She examined the I said she would cut them. The facility policy re, but did not submit the policy sion of the survey. She facility practice was to cut the	F 31	2			
F 364 SS=B	Each resident receives and the facility provides food prepared by methods that conserve nutritive value, flavor, and appearance; and food that is palatable, attractive, and at the proper temperature. This REQUIREMENT is not met as evidenced by: Based on observation, interviews and measurement of food temperatures, the facility did not ensure that food was served at the proper		F 36	Any resident eating or resident eating in the a have the potential to be these practices. Kitchen staff will be inot pre-prepare the oarather scoop it at the trare prepared. Randon checks will be compledictary manager and a temperature will be a	assisted dining be affected by in-serviced to atmeal, but time the trays in temperature eted by the any deficient		
	temperature. Findings include:			temperatures will be re QA committee.	eported to the		
	of oatmeal with lids trayline counter to l	AM, it was observed that bowls had been placed on the be assembled with the he temperature of the oatmeal		CNAs will also be in- keeping food covered to be served to the resi	until it is ready	3/24	

was 118 degrees Fahrenheit (F). Food temperatures which had been recorded that morning in a log book indicated the oatmeal was 176 degrees F. The cook reported that she took the temperature of the oatmeal at 6:30 AM. The Dietary Manager stated that the kitchen's policy was to check trayline food temperatures just prior

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STATEMENT AND PLAN C	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIP	LE CONSTRUCTION	(X3) DATE COMPI	SURVEY LETED
	€	295079	B. WING		02/	12/2009
	ROVIDER OR SUPPLIER		20	ET ADDRESS, CITY, STATE, ZIP (1 KOONTZ LANE ARSON CITY, NV 89701	CODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC (DENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY	ON SHOULD BE BE APPROPRIATE	(X5) COMPLETIO DATE
F 364	Ouring the group is residents stated the served cooler than On 2/9/09 at appropersion of the tray lids cover meal to each resident.	dage 11 Indexided that the bowls of a prepared too early. Interview on 2/10/09, two mat hot food was sometimes in desired in the dining room. Indexided in the dining room was observed. Indexided in the	F 364			
	with their trays un- staff. Resident #3 tray uncovered be	d #29 waited for ten minutes covered before they were fed by 30 waited for 13 minutes with his fore he was fed by a staff e residents were unable to feed	ji e			
	tray lid was remove served and food to ten minutes. The 110 degrees F. T. F. Another test traduring the morning removed for 10 m was served his medegrees F and the The desired tempore.	was ordered on 2/10/09. The red when the last resident was emperatures were taken after temperature of the meat was he vegetable was 112 degrees ay was ordered on 2/11/09 g meal. The tray lid was inutes after the last resident real. The oatmeal was 120 reggs were 120 degrees F. rerature for all foods tested on equal or greater than 140	3			
	and confirmed that been removed until	ietary Manager was interviewed t the tray lids should not have iil a CNA was ready to feed the rector of Nurses was also			702	

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DEPART	MENT OF HEALT	AND HOMAN CENTRES			OMB NO. 0938-03
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIF	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		295079	B. WING		02/12/2009
	ROVIDER OR SUPPLIER	W HEALTH	20	EET ADDRESS, CITY, STATE, ZIP CODE 01 KOONTZ LANE ARSON CITY, NV 89701	
(X4) ID PREFIX TAG	SUMMARY ST	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIVE ACTION SHO (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	DULD BE COMPLETH
F 364	Continued From particles interviewed and continued and continued on temperature.	age 12 Infirmed that the lids should the plate to maintain the proper	F 364		
F 371 SS=E	The facility must - (1) Procure food fr considered satisfa authorities; and (2) Store, prepare, under sanitary con This REQUIREME by: Based on observa interview, the facility	om sources approved or ctory by Federal, State or local distribute and serve food	F 371	All residents have the poten affected by this practice. Kitchen staff will be in-serve dating all opened or prepared with the date of preparation opening as well as the expired date, except for those items are used during medication which will be dated with the preparation date only and didaily. Nursing staff will be in-served.	iced on ditems or ration which pass, e iscarded
	2/9/09 at 8:30 AM, been prepared or expiration date, bu opening or preparestated he had impled dating two weeks	ing: A tour of the kitchen on revealed that foods which had opened had been dated with an at not with the required date of ation. The Dietary Manager demented this new form of food ago, with the intent of making it staff to know when to discard		Nursing staff will be in-serv discarding any items that ar their expiration date, and refrigerating items as soon are done passing them out t residents. Random audits will be done Dietary supervisor, Activiti	as they o the

Director or their designee to ensure

these practices are being followed.

Any further deficiencies will be

reported to the QA committee.

Facility ID NVN3331SNF

the food items. He reported he had recently

conducted an in-service with staff on how to

manager reported he was not aware of the

regulation to date foods when prepared or opened. The facility did not have a written policy regarding the dating and discarding of food.

determine expiration dates for various foods. The

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	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER 295079		(X2) MUL A BUILO	TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
			B WING		02/12/2009		
NAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH			STREET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE CARSON CITY, NV 89701				
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COI (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(XS) COMPLETION DATE	

F 371 Continued From page 13

F 371

Potentially hazardous foods: On 2/10/09 at Station 2, it was observed that a snack tray, which included cheese sandwiches, jello, a cup of melon, cookies, and bananas, was left on top of the refrigerator for 45 minutes. On 2/12/09 at 10:15 AM, a snack tray was delivered by the kitchen staff to Station 2. An Activities worker took the tray to the activities room and began distributing the snacks to the residents. She was observed giving cookies to residents with bare hands. The employee reported that the usual procedure was for the snack tray to be left on the table for an hour and a half during the activities period. Upon being interviewed, the Dietary Manager stated that other kinds of sandwiches, including meat sandwiches, were sometimes added for snacks. He further reported that the facility's acceptable practice was for potentially hazardous snacks to be refrigerated right away if not immediately consumed by residents. There was no written policy outlining this practice of keeping potentially hazardous foods refrigerated at the activity areas.

Outdated foods: On 2/11/09 at 2:30 PM at Station 2, bowls of pudding dated 2/9/09 were observed on a tray on the top of the refrigerator. The Dietary Manager stated that the kitchen's policy was that the pudding, for use with medication pass, was to be discarded by the following day. A licensed practical nurse stated, "Nurses are supposed to discard anything opened or left out of the refrigerator at the end of our shift." There were no written procedures pertaining to the protocol for discarding outdated foods at the nursing stations.

F 431 483 60(b), (d), (e) PHARMACY SERVICES

SS=E

F 431

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CENTE	RS FOR MEDICARE	& MEDICAID SERVICES					0938-039
		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		295079	B. WING			02/12/2009	
	PROVIDER OR SUPPLIER	MIICALTI			T ADDRESS, CITY, STATE, ZIP CODE KOONTZ LANE		
EVERGR	REEN MOUNTAINVIEV	V NEALIH		ÇAI	RSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	ILD BE	(X5) COMPLETION DATE
F 431	Continued From page 14		F 43	31	F431	1	
	a licensed pharmac of records of receip controlled drugs in accurate reconcilial records are in orde controlled drugs is reconciled. Drugs and biological labeled in accordant professional princip appropriate access instructions, and the applicable. In accordance with facility must store a locked compartment.	The facility must employ or obtain the services of a licensed pharmacist who establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled. Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to			All expired medications and solisted on the 2567 have been appropriately discarded. Any resident scheduled to recany of the listed has the potent be affected by this practice. Licensed Nurses will be in-set to audit their med-carts and moreoms weekly, and to dispose expired medications or supplemental to the company of the DON or her designee with audit weekly to ensure this print is followed.	ceive ntial to erviced ned e of any ies.	
	The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.				Any deficiencies found will I reported to the QA committe		1/26/09
	I DIS KEQUIKEMEN	IT is not met as evidenced					

Based on observation, staff interview and policy

review the facility failed to properly label medications with the date they were opened,

by.

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CENTER	RS FOR MEDICARE	& MEDICAID SERVICES					. 0930-035	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		295079	B WIN	IG		02/12/2009		
	ROVIDER OR SUPPLIER	W HEALTH	20		ET ADDRESS, CITY, STATE, ZIP CODE KOONTZ LANE			
FAFILL				CA	RSON CITY, NV 89701			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOTT CROSS-REFERENCED TO THE APPLICATION DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
F 431	Continued From pa	age 15	F	431				
	ensure safe and probiological, and to dimedications.	roper storing of drugs and lispose of outdated						
	Findings include:							
	Review of the facili	ity's Storing Drugs policy and						
	procedures identifi							
	Drugs and biol	logical will be stored in a safe,		1			u!	
		manner, at proper						
	temperatures.							
		g storage in "a cool place" must						
	be stored in a refri	gerator designated for						
	medications.							
	Refrigerated d	rugs must be stored in closed,		2				
	labeled, separate of	containers.		12				
	well lit and free of	e areas must be kept clean, clutter at all times.						
	Deview of the facili	ity's Medication Expiration						
	policy and procedu "Date Opened"	re identified the following: " stickers would be used.						
	preservative (includadays after opening	njectables containing ding insulin) would expire 30 and all such container were to						
	include a date ope That when a c	ontainer was opened, the nurse						
	the date opened or	ner is responsible for writing in not the sticker. The macist or nurse may declare a						
	product unfit for us	e at any time regardless of						
	expiration date, if t	here were reason to believe						
	that the preparation	n was no longer sterile,						
	otherwise contami	nated, decomposed or						
	sub-potent.							
	On 2/10/09 at approbservation of the	roximately 9.30 AM, an medication cart for Station III						

was made. The following was found:

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CENTER	RS FOR MEDICARE	& MEDICAID SERVICES				CIAID IAC	<u> </u>	
STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		295079	B WIN	IG		02/12/2009		
	ROVIDER OR SUPPLIER	W HEALTH	·	201	ET ADDRESS, CITY, STATE, ZIP CODE KOONTZ LANE			
EAEIGH	CELIA MODIAL MILLA	i i i i i i i i i i i i i i i i i i i		CA	RSON CITY, NV 89701			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIVE ACTION SHO (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI DEFICIENCY)	OULD BE	(X5) COMPLETION DATE	
F 431	Continued From pa	age 16	F	431				
	expired 12/2008. A house stock expired 1/2009.	bottle of Vitamin B-1 that had		19				
	expired 12/2008. A house stock anti-diarrheal that v	bottle of Bisacodyl that had bottle of Loperamide was opened and not dated.						
	Relief that was ope	bottle of Geri-Dryl Allergy ened and not dated. five-six Compazine						
	suppositories were			11				
	not identifiable lying	g loose in the drawer.						
	Two yellow tab	lets that were not packaged,		13			ž.	
	not identifiable tyling	g loose in the drawer. let that was not packaged, not						
	identifiable lying lo						14	
	One white table	et that was not packaged, not						
	identifiable lying loc							
		rs had a powder residue and						
-	bits of tablets, and	needed to be cleaned.						
	at approximately 10 acknowledged that refrigerated, but staroom temperature easier to administe	Il nurse (LPN) was interviewed 0:30 AM. The LPN suppositories should be ated she liked to keep them at on the cart because they were er. The LPN stated she was minister any suppositories at						
	observation of the was made. The fo Three medium unit dose packaged	oximately 10:40 AM, an medication room for Station II llowing was found: sized boxes full of resident d return medications dated and January 2009; one box was						

stored on the floor, the remaining two boxes were

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CONTER	S FOR MEDICARE	R MEDICAID SERVICES	_	_		CINID IAC	7. 0930-039	
CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER				CONSTRUCTION	(X3) DATE SURVEY COMPLETED			
AND PLAN O	F CORRECTION	ioe	A BU	ILDING		G.		
		295079	B. WI	NG		02/	12/2009	
	ROVIDER OR SUPPLIER	W HEALTH		201	T ADDRESS, CITY, STATE, ZIP CODE KOONTZ LANE RSON CITY, NV 89701			
(X4) ID PREFIX TAG	/EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREI TAG	FIX	PROVIDER'S PLAN OF CORRI (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE	
F 431	work space. A vial of Novoldated. Throat lozenge Enema. Sterile transpa 9/2003. Sterile intervers 5/2003. Three culture expired 10/2008. Approximately had expired 3/200. Approximately that had expired 5 Four BD Vacu collection that had Three BD Vacu collection that had Eighteen BD Vacu found loosely in different area under the soiled with an unit was dried and crullin an interview with (DON), the DON of the sterile in the soiled with an unit was dried and crullin an interview with (DON), the DON of the sterile interview with the	taking up a majority of the in R that was opened and not es were stored next to Fleets arent dressing that had expired hous catheter that had expired swab collections tubes that had 24 sterile culture swabs that 7. 25 Urinalysis collection tubes /2008. tainers used for blood expired 3/2008. cutainers used for blood expired 9/2006. //acutainers used for blood expired 10/2006. tainers that were unwrapped rawer. e med room sink was grossly dentified yellow substance that sty. the Director of Nursing confirmed the return	F	431				
	been destroyed at medication room	rved on Station II should have not that the area under the sink was soiled.						

Medication Cart 1B was done. The following was

A bottle of buffered Asprin with an expiration

found:

CENTER	RS FOR MEDICARE	& MEDICAID SERVICES		· . · · . · · · · · · · · · · · · · · ·	CIAID IAC	<u>J. 0930-038</u>
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIP	PLE CONSTRUCTION	COMPLETED	
		295079	B WING		02	12/2009
	ROVIDER OR SUPPLIER	W HEALTH	20	EET ADDRESS, CITY, STATE, ZIP CODE 11 KOONTZ LANE ARSON CITY, NV 89701	E	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETIO DATE
F 431	date 1/09 Two unidentifie	ed medication cups with one pill und in the top drawer of the	F 431			
	medication room o following was found Seven house s	PM an inspection of the n Unit 1 was completed. The d in the medication refrigerator: stock Aspirin suppositories with				14 14
	ml with an expiration	ephalexin suspension 250 mg/5 on date 11/29/08.				
9	conducted with an medications should circulation and des time they expired.	PM an interview was LPN. She stated the expired I have been removed from troyed per facility policy at the				
		O AM, an observation was O medication room. The rved:				
	shelf with lubricating ointment, and finge One box of eig	Glutose 15 stored on the same ag jelly, triple antibiotic er stick lancets. ht vials of Atrovent for expiration date of 12/2008.				
	oral medications w	iewed and confirmed that the ere not to be stored with s. She stated that the expired it have been removed and				